

IT SUPPORT

eVantage Technology is a professional and trusted IT solutions company dedicated to providing exceptional service to businesses in Singapore and across Asia. We work with organisations of every size and from every sector.

Let our team of highly experienced support engineers take the headache of IT support from your hands. We currently support the desktops, networks and technical infrastructure of over 2,000 end users and over 100 customers through our comprehensive IT Support Plan.

1 **Quality Assurance**

Get the assurance that your provider can handle any and all IT challenges that you encounter.

2 **Professional Service**

Your business will be supported by a team of highly trained Support Engineers and Project Managers with best-in-class industry certifications and experience.

3 **Your Trusted Partner**

Our aim is to become your trusted IT partner. Qualified engineers and a dedicated Account Manager build trust – we'll become an extension of your team.

4 **We Understand**

We seek to understand your business and work with you to ensure IT becomes a strategic enabler for your business and growth.

5 **Accountability and Transparency**

We track each technical issue raised using our ticketing system. This ensures that you have full transparency of how you use our services.

6 **Value Add Services**

We provide additional value add services like vendor management and procurement services. You get more value out of your partnership with us.

